Consumer Information about the Advanced Customer Service Program

In order to be eligible for funding under Title IV programs – which provide federal financial aid for students – an educational program must lead to a degree (associate, bachelor's, graduate or professional) or prepare students for "gainful employment in a recognized occupation."

North Seattle Community College is pleased to provide prospective students with specific, measurable data about the effectiveness of this career training program, which is intended to enhance the ability to make good educational choices in order to obtain “gainful employment” in the future.

By providing information about the effectiveness of this career training program, North is also complying with new federal requirements recently established by the U.S. Department of Education.

The information and metrics detailed below, which are reported consistently for all “gainful employment” programs at North, also meet specific disclosure requirements set out by new federal regulations regarding “gainful employment” educational programs.

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Name of Program-Advanced Customer Service

Level of Program-One-year Certificate

22 of 41 Enrolled Students Completed On-Time

Job Placement Rate 35 (85.4% of enrolled)

Program Length in Months-9

Tuition and Fees -$3,519

Cost of Books and Supplies (we are a commuter college so room and board do not apply)-$300

Median Loan Debt (we do not provide loans)-N/A